

5. A method for efficiently handling an override condition in a point of sale device (POS),  
the method comprising:

- (a) receiving override details at the POS device;
- (b) sending the override details from the POS device to a wireless management device; and
- (c) displaying the override details on the wireless management device, further including:
  - entering an override signal on the wireless management device;
  - sending the override signal to a central controller device from the wireless management device; and
  - relayng the override signal from the central controller device to the POS device.

6. The method of claim 5 in which the wireless management device comprises a personal digital assistant (PDA), the PDA including a wireless modem.

8. The method of claim 15 wherein utilizing step (b) further comprises (b1) utilizing a personal digital assistant equipped with a wireless modem.

15. A method for providing efficient management interaction in a consumer transaction system, the method comprising:

- (a) performing customer transactions through a plurality of point of sale (POS) systems networked to a central controller system, including identifying an override condition during a customer transaction in a POS system, sending data for the override condition to the central

controller system, and transferring the data for the override condition to a mobile manager system; and

(b) utilizing the mobile manager system to remotely monitor and respond to the plurality of POS systems, including signaling release of the override condition from the mobile manager system to the central controller system.

18. The system of claim 23 wherein the mobile manager system comprises a personal digital assistant equipped with a wireless modem.

19. The system of claim 23 wherein the mobile manager system further determines a status of at least one of the plurality of POS systems, identifies whether the status is satisfactory, and when the status is unsatisfactory, adjusts the status to reach a satisfactory level.

23. A system for improving manager interaction in a consumer transaction system, the system comprising:

a plurality of point of sale (POS) systems;  
a central controller system coupled to the plurality of POS systems; and  
a mobile manager system in communication with the plurality of POS systems through the central controller system by a wireless communication mechanism, wherein the mobile manager system remotely monitors and responds to the plurality of POS systems, the POS system identifies an override condition during a customer transaction and sends data for the override condition to the central controller system, the central controller system transfers the

data for the override condition to the mobile manager system, and the mobile manager system signals release of the override condition to the central controller system.